

RESERVED SEAT TICKET INFORMATION

RESERVED SEAT TICKETS MUST BE PRE-PURCHASED VIA OUR WEBSITE AND WILL NOT BE AVAILABLE AT THE SHOW GROUNDS.

Reserved Seat Tickets for the show range from \$12 to \$75. Group discounts are available.

Reserved seat tickets are not refundable. The show is held rain or shine.

All reserved seat tickets have a QR code associated with each ticket. This QR code can be used once only. Reserved seat tickets are one time entry only for the day they are purchased.

Reserved seat tickets are for the entire day and include general admission. Reserved seat tickets are not sold for specific events, exhibitions, or classes.

Accessible seating is in East Grandstand 2. Please email tickets@dressageatdevon.org or call 610-358-1919 to reserve accessible seating.

For questions, please email tickets@dressageatdevon.org. The Dressage at Devon physical ticket office is only open during the show, but we will respond to emails.

Consider our Grand Prix 3 Day reserved seat ticket package for \$75 and reserve an assigned seat for Friday, Saturday, and Sunday. (Seat location may be different each day.)

Tickets for all events will utilize either a Mobile Ticket using your smartphone or Print-At-Home ticket delivery. You will select your delivery method at the time you order your tickets.

READ THIS FIRST BEFORE SELECTING YOUR TICKETS

Dressage at Devon is very excited to begin putting online electronic tickets on sale for our September 28- October 3, 2021, show.

You may now choose your own seat locations using our new ticket software.

Like many major sports leagues, concert events and airline boarding passes, all reserved seat tickets sold through the Dressage at Devon Box Office will be offered exclusively as digital tickets to create a fully “contactless” ticketing experience for patrons.

As a primer to our new “contactless” ticketing experience, please reference the frequently asked questions and guides below. Information therein will apply exclusively to the 2021 Dressage at Devon show.

What is different from Dressage at Devon tickets I've purchased in the past?

- Dressage at Devon will no longer print and mail paper tickets for events.
- For showgrounds entry, spectators will utilize either a Mobile Ticket using their smartphones or have their Print-At-Home tickets with them which will have been emailed at the time of purchase.

How do I select my seats and order them?

1. On the main ticketing page, **select the day** for which you want to purchase a ticket.
2. Click on the **Buy Tickets** button
3. On the Grandstand Seating Chart, **select a grandstand seating section** in which you would like to sit.
4. On the next screen, you will see a description of the seats and a seating grid.
5. **Click on the seat location** you would like to purchase. Small gray boxes are seats that are unavailable.
6. **Select the number of seats** you are purchasing.
7. **Accept the terms and conditions pop up.**
8. You will receive a verification that you have added that item to your cart.
9. To select additional days, select return to list.
10. When you have completed your choices, **proceed to checkout.**
11. You will see all your purchases in one checkout.
12. You may check out by creating an account which will allow you to track your purchase and access your tickets via the Agiletix app. Or you may use a guest account to complete your purchase.
13. **Complete the delivery information** on the next screen and your payment method.
14. You will receive an email confirmation from emails@agiletix.com with a link to your print at home or mobile tickets. If you don't see the email, check your spam or junk folder.

How does digital ticket delivery work?

You will order your tickets as follows:

1. Access the Dressage at Devon ticket application via your computer or mobile device.
2. Select the grandstand area in which you wish to sit.
3. Select your seats.
4. Select your delivery method: Mobile Delivery or Print-At-Home
5. Complete your transaction

I have ordered tickets for several people. How do I get their tickets to them?

We suggest that you use the Print at Home option.

Print the tickets out and give them to the other members of your party.

Can I purchase tickets at the show site?

1. Reserved seat tickets cannot be purchased onsite.
2. However, our digital delivery options will allow you to purchase tickets even as late as while walking up to the gate on the day of the event.
3. You can access the digital ticket system via our website and purchase tickets from your phone.

Please note that while we will not have a box office selling tickets on-site, ticketing staff will be available on-site to assist with any ticketing issues you may have.

We strongly encourage patrons to order their tickets in advance of the event for the following reasons:

1. Ordering in advance saves you time. You simply walk up to the gate, show your ticket, and go inside.
2. No standing and waiting while your order processes and is delivered to your mobile device.
3. Should you have an issue, you have time to resolve it prior to arriving at the event.

Can I leave tickets at Will Call?

As we are no longer printing paper tickets, there will be no Will Call window.

Guide to Mobile Delivery Tickets

1. Once your ticket order is completed, an order confirmation email will be sent to you from emails@agiletix.com for you to open on your mobile device. If you don't see the email, check your spam or junk folder.
2. Click the blue "Mobile Tickets" button located under the shipping Information of your email.
3. Your device will then open a browser that will have your tickets displayed.
4. Show the tickets to the gate attendant at your event and they will scan the QR code to let you in.

Guide to Print at Home Tickets

1. Once your ticket order is complete, an order confirmation email will be sent to you from emails@agiletix.com to open on your computer. If you don't see the email, check your spam or junk folder.
2. Click the blue "Get Your Tickets" button located under the Shipping Information of your email.

Adjustments for Agile ticket system

Dressage at Devon Online Box Office

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[Read the ticketing FAQs](#) for more information on what to do before you buy.



[Grand Prix Packages](#)

[Daily Reserved Seating](#)

BOXHOLDER RENEWAL AND WAIT LIST

Dressage at Devon follows a legacy renewal policy for our boxes. Current box holders have the right of first refusal on their boxes and relocation requests before any remaining boxes are made available to our waiting list.

We have an established wait list for available boxes. A very limited number of boxes open to the public each year. In late August, boxes not renewed are offered to the box wait list in order of time on the list and requested box size.

To be placed on the box holder wait list, please email boxseats@dressageatdevon.org. In the subject line type - Boxholder Wait List. In the email body, please indicate whether you would like a four or six seat box. We will respond to your request or questions via email.

GENERAL ADMISSION

General admission tickets are \$10 for each day ages 13 and above. Ages 3 - 12 are \$5 per day. Children under 3 are free.

General admission is sold only on the show grounds during the show.

SCHEDULING

Competition classes are scheduled based upon the approval of the competition's governing body. Changes to the schedule may be required by the governing body.